

尊貴的客户：

**<重要通知>有關：股票期權交易系統雙重認證登入措施修改通知**

多謝閣下選用廣發証券(香港)經紀有限公司(“廣發証券香港”)服務。

為加強網絡保安，現函通知閣下有關股票期權網上交易帳戶的雙重認證將於**2020年11月06日**起停止以**電郵**方式傳送**一次性密碼(OTP)**，暫只提供以**短訊(SMS)**方式傳送**一次性密碼(OTP)**。

鑑於上述對雙重認證措施的修改，客戶只可透過現時登記之手機號碼以獲取**一次性密碼(OTP)**進行雙重認證，為免閣下因登記之手機號碼失效而影響股票期權網上登入操作，**請閣下確保於廣發証券香港登記之手機號碼為持續有效**。若已失效，則請閣下盡早填寫及簽署附上之“更改帳戶資料”表格，以更新手機號碼。

使用雙重認證登入系統流程：

1. 請透過點擊以下鏈結下載安裝最新版本股票期權交易系統；  
<http://www.gfgroup.com.hk/zh-hant/securities/softwaredownload>
2. 客戶如常地使用“帳戶號碼”及“登入密碼”登入交易平台；
3. 然後以短訊方式獲取**一次性密碼(OTP)**；
4. 輸入“**一次性密碼(OTP)**”作雙重認證，以進行交易系統登入。

注意事項：

1. **一次性密碼(OTP)**的有效時間為**360**秒，如發送開始計算起**360**秒內未能正確輸入並登入系統，即告失效，客戶需按“Resend OTP”獲取最新之**一次性密碼(OTP)**進行登入。
2. **一次性密碼(OTP)**於限時內輸入**3**次錯誤，帳戶會被即時鎖定，需聯繫客服人員解鎖。
3. 若因各種原因未能成功獲取**一次性密碼(OTP)**，客戶可於**60**秒後按“Resend OTP”。

倘有任何疑問，請致電客戶服務熱線(852) 3719 1288 / (86) 40086 95575 或電郵至 [seccs@gfgroup.com.hk](mailto:seccs@gfgroup.com.hk) 查詢。謝謝！

廣發証券(香港)經紀有限公司謹啟  
2020年10月30日

30 October 2020

Dear Valued Customer,

**<Important Notice> Re: Implementation of “Two Factor Authentication” for Online Stock Options Trading**

Thank you for choosing GF Securities (Hong Kong) Brokerage Limited (“GFSHK”).

To enhance cybersecurity, we are writing to inform you that in respect of the Two-Factor Authentication (“2FA”) for online stock options trading account, One-Time Password (“OTP”) will be ceased delivering by Email and will only be sent by SMS with effect from 06 November 2020.

The implementation of the aforesaid 2FA measure requires a valid registered mobile phone number to receive the OTP. In order to avoid any invalidity of the mobile phone number affecting the login procedure, **please ensure that your mobile phone number registered with GFSHK is remained valid.** If it becomes invalid, please complete and return the signed “Change Account Information Form” as attached to update the information.

The procedures to login online trading services with 2FA:

1. Please download and install the latest version of the stock options trading platform through the below hyperlink.  
<http://www.gfgroup.com.hk/zh-hant/securities/softwaredownload>
2. Client is required to input “account number” and “login password” for online trading platform login as usual.
3. Client acquires the “One-Time Password (OTP)” by SMS.
4. Input the “One-Time Password (OTP)” to complete the authentication process, client will be directed to the online trading platform.

Points to note:

1. One-Time Password (OTP) will be valid for 360 seconds. It will expire if it fails to login to the system successfully within 360 seconds. Client is required to re-generate a new OTP by clicking “Resend OTP”.
2. The account will be locked if the OTP is input incorrectly for 3 times within the valid time, and please contact customer services for assistance.
3. For any reason of failure to receive a OTP, please wait for 60 seconds to re-generate OTP by clicking “Resend OTP”.

If you have any questions, please contact our Customer Services Hotline at (852) 3719-1288 / (86) 40086 95575 or email to [seccs@gfgroup.com.hk](mailto:seccs@gfgroup.com.hk). Thank you.

Yours faithfully,  
GF Securities (Hong Kong) Brokerage Limited