有關:股票期權交易系統雙重認證登入措施實施通知

多謝 閣下選用本公司帳戶服務。

為提升我司服務質素,並配合監管部門就網上交易之相應要求,廣發証券(香港)經紀有限公司 ("廣發証券香港")將於 2018 年 04 月 23 日正式實施雙重認證股票期權交易系統登入措施。

客戶將需要以下驗證元素,以雙重認證登入股票期權交易系統。

- 1. 客戶帳戶號碼;
- 2. 系統登入密碼;
- 3. 通過手機短訊或電郵地址獲取之一次性密碼(OTP),系統默認以手機短訊方式收取。

鑑於執行上述之雙重認證措施,客戶需透過現時登記之手機號碼或電郵地址以獲取一次性密碼 (OTP)。為免因登記之手機號碼或電郵地址失效而影響證券帳戶網上登入操作,**請貴客戶確保於我司登記之手機號碼及電郵地址為持續有效**。若已失效,則請貴客戶及時填寫及簽署"更改帳戶資料"表格,以更新手機號碼及電郵地址。

使用雙重認證登入系統流程:

1. 請透過點擊以下鏈結下載安裝最新版本期票期權交易系統;

http://www.gfgroup.com.hk/zh-hant/securities/softwaredownload

2. 客戶如常地使用 "帳戶號碼"及"登入密碼"登入交易平台;



3. 然後獲取一次性密碼(OTP);



4. 輸入"一次性密碼(OTP)"作雙重認證,以進行交易系統登入。



注意事項:

- 1. 系統默認以手機短訊方式收取一次性密碼(OTP),如需變更收取方式,則請填寫及簽署"更 改帳戶資料"表格,於"其他"項目欄位注明以申請變更收取一次性密碼(OTP)方式。
- 2. 一次性密碼(OTP)的有效時間為 360 秒,如發送開始計算起 360 秒內未能正確輸入並登入系統,即告失效,客戶需按 "Resend OTP" 獲取最新之一次性密碼(OTP)進行登入。
- 3. 一次性密碼(OTP)於限時內輸入3次錯誤,帳戶會被即時鎖定,需聯繫客服人員解鎖
- 4. 若因各種原因未能成功獲取一次性密碼(OTP),客戶可於60秒後按 "Resend OTP"。

倘有任何疑問,請致電客戶服務熱線(852) 3719 1288 / 40086 95575 或 電郵至 seccs@gfgroup.com.hk 查詢。謝謝!

廣發証券(香港)經紀有限公司謹啟 2018年04月19日

Date: 19 April 2018

Dear Valued Customer,

Re: Implementation of Online Stock Options Trading "Two Factor Authentication"

Thank you for choosing GF Securities (Hong Kong) Brokerage Limited.

To enhance the quality of our services and comply with regulatory requirements for online transactions, GF Securities (Hong Kong) Brokerage Limited ("GFSHK") will launch Two-Factor Authentication ("2FA") for online stock options trading login with effect from 23 April 2018.

The following elements are required in order to login to the trading system by using 2FA.

- 1. Client account number;
- 2. Login password;
- 3. One-time password ("OTP") received from mobile phone or email. System setting default as use of mobile phone.

The implementation of the aforesaid 2FA measure requires a valid registered mobile phone number or an email address to receive the OTP. In order to avoid the invalidity of the mobile phone number and e-mail address affecting the login procedure, please ensure that your mobile number and email address registered in GFSHK are still valid. If not, please complete and return the signed "Change Account Information Form" to update the information.

The procedure to login online trading services with 2FA:

1. Please download and install the latest version of the stock options trading platform through the below hyperlink.

http://www.gfgroup.com.hk/zh-hant/securities/softwaredownload

2. Client is required to input "account number" and "login password" for online

trading platform login as usual.



3. Client will soon be asked to input the "One Time Password (OTP)".



4. Input the "One Time Password (OTP)" to complete the authentication process, client will be directed to the online trading services.



Points to note:

- 1. System setting default as use of mobile phone to receive the "One Time Password (OTP)". Please complete and return the signed "Change Account Information Form" to change the default setting if necessary.
- 2. One Time Password (OTP) will be valid for 360 seconds. It will be expired if failure to enter and login to the system within 360 seconds. Client is required to re-generate a new OTP by clicking "Resend OTP".
- 3. The account will be locked if the One Time Password (OTP) is entered incorrectly for 3 times within the valid time, please contact customer services hotline for assistance.
- 4. For any reason that failure to receive a One Time Password (OTP), please wait for 60 seconds to re-generate OTP by clicking "Resend OTP".

If you have any questions, please contact our Customer Services Hotline at (852) 3719-1288 / 40086 95575 or email to seccs@gfgroup.com.hk. Thank you.

Yours faithfully,
GF Securities (Hong Kong) Brokerage Limited